



eProphet CFM

Central File Maintenance

Enable automatic, remote administration of your stock system and simplify day to day stock processes in eProphet.

Are you tired of having to continually add new product and raw items into your back office system?

Are your managers inconsistent when making the new entries?

Would you prefer your managers to be on the floor serving customers instead of troubleshooting a stat?

If you have answered yes to any of these questions then the eProphet Central File Maintenance system is the solution.

Overview

The eProphet Central File Maintenance system (eP CFM) is a new value added module that can be integrated into your existing eProphet system. It enables new Product and Raw Items to be automatically added to your eProphet BackOffice system for you in a matter of seconds.

Unlike other CFM systems, Abcom's eProphet CFM is an interactive two-way CFM system where the store receives the new CFM data from the CFM administrator and the CFM administrator receives feedback from the store alerting the CFM administrator to any setup issues immediately.

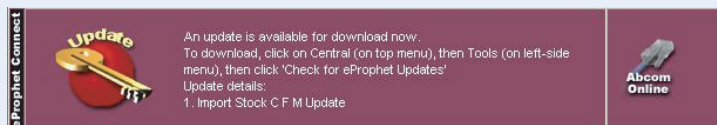
Features

> Easy to operate. No routine stock data entry is required at store level by managers. The eP CFM system is operated by a simple point and click of the mouse.

> The data both from the stores and from the Abcom CFM server is securely transmitted via a broadband data connection.

How it Works

New CFM packages are alerted to the store via the eProphet connect window at the bottom of the main eProphet screen. These packages will contain both new Product and Raw Items, also changes to existing items. The system is fully electronic in that if for example you feel something is setup incorrectly, you reply to the CFM System Administrator by the means of a simple Wizard, which will guide you through the steps and provide the CFM SA with maximum information with no disruption to the managers in store.



Technical Aspects

Only available to eProphet Back Office System users.



For more information contact Abcom
Telephone : +61 7 5596 1377
Email : abcomq@abcom.com.au
www.abcom.com.au

Benefits

SAVE ON MANAGEMENT TIME. With eP CFM you can now be assured that your managers are spending more time on the floor watching your business than in the office troubleshooting stock system related issues.

INTERACTIVE CFM. Abcom's eP CFM System is the **ONLY** fully electronic interactive CFM system available to the McDonalds Australia market. Whereas other CFM systems dictate to you on how an item is to be set-up; eP CFM allows you to send a message back electronically to the CFM administrator with feedback and suggestions.

FAST SUPPORT. Other CFM systems without the built-in interactive response system, often cause you to spend lengthy amounts of time on the phone to a help desk, only be told there is nothing they can do. Under eP CFM you send issues and feedback electronically, saving managers time and your money.

AUTOMATIC PRICE UPDATES. Prices changes are also handled automatically within eProphet so again you and your managers don't have to spend any time maintaining prices within your eProphet back office system.

ISSUE MANAGEMENT. The Abcom eP CFM has built in automatic communication back to our CFM Administration system, notifying our CFM administrator of potential stock control related problems at the store. These issues are then passed into the call management system on our Abcom help desk. What this ultimately means is that the Abcom Help desk can often react to a problem before the store is even aware that they have an issue. Now that is service!

CONSISTENCY. When you have more then one location, you no longer have to worry about making the data consistent between all your sites. Consistent stock data from month to month between your multiple sites then allows you to compare your eProphet reports from each store, as the data will always be the same. Even compare reports between yourself and your fellow franchisees with confidence in knowing that all the data has been set up the same way.

AUTOMATIC WASTE AND STOCKTAKE SHEETS MAINTENANCE. Your store's Waste Sheets and Stocktake Sheets (End of Month) are now automatically maintained for you and your managers.

LOCAL STOCK ITEMS. Abcom's eP CFM is unique in that it can run with both CFM fed items and locally entered items. You are free to run your business as you see fit by having the flexibility of adding your own locally sourced Raw Items at their true cost into the store in addition to CFM items.

HANDLES ALL SUPPLIERS. The Abcom eP CFM can handle any Raw Items from any supplier. If you want to have linen from Joseph DahDah in your stock system, that can all be centrally provided and maintained too. Or if you are a McCafé store you can have all of the non-McKey McCafé items centrally maintained also. No other offering of CFM to the McDonalds Australia Licensees comes close to providing such assistance whilst saving you time AND money.